

Electronic Acknowledgement Receipt

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Application Number:	10610486
International Application Number:	
Confirmation Number:	5347
Title of Invention:	Ideal transfer of call handling from automated systems to human operators based on forecasts of automation efficacy and operator load
First Named Inventor/Applicant Name:	Eric J. Horvitz
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Submitted with Payment	yes
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part/.zip	Pages (if appl.)
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1	Information Disclosure Statement (IDS) Filed (SB/08)	US_IDS_Form__SB_08a.pdf	760091 015066095400BGrade-Cor741219d01982e-30fbc	no	4
Warnings:					
Information:					
2	NPL Documents	NPL.pdf	1099241 20059478ef1be5e1a11fdd1a1a6045ab-8fb60	no	26
Warnings:					
Information:					
3	Fee Worksheet (PTO-06)	fee-info.pdf	30133 aeff1d5b7a94626f533c82ec3d611f51-cfb80	no	2
Warnings:					
Information:					
Total Files Size (in bytes):				1889465	
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